



## **TERMS & CONDITIONS**

### **BOOKING & DEPOSIT**

A non-refundable deposit of \$100 will be required at the time of booking to secure your event date. The deposit shall only be paid upon acknowledgement of the terms and conditions of this agreement. This deposit will be credited towards the overall cost of the event.

### **FINAL PAYMENT**

You may pay the balance of any monies prior to the event (please allow at least two business days for monies to clear) or we will take cash payment only on the day. No party shall be set up before payment is made and the \$100 bond is paid.

### **CANCELLATION POLICY**

The \$100 deposit is non-refundable for change of mind. Where COVID restrictions come into place that prevent the event from being held (such as a lockdown, stay at home orders or restrictions on the number of guests permitted in a home) then a full refund will be offered.

### **FORM OF PAYMENT**

Payment of the deposit must be in the form of direct deposit, after acknowledgement and acceptance of this agreement. Subsequent payments may be made by direct deposit or cash.

Bank details as follows:

Name: Suzanne Toogood  
BSB: 013395  
Account No.: 587499487  
Reference: Please use your surname

### **DELIVERY FEES**

The business will personally deliver goods to an address nominated by the hirer. No mileage fee will apply to locations within the 'free delivery zone' encompassing locations within a 10km radius of Mitcham Post Office (5062). Outside of the 'free delivery area' a travel fee from \$25 will be incurred.

**BOND**

A security bond of \$100 will be required at the time of delivery. The bond will be refunded to the hirer once all the equipment is returned undamaged and in the same condition as it was received. Any damage or losses will incur a fee to the value of the full replacement cost. If the bond is not sufficient to cover the total of the additional charges then the balance will be paid by the hirer to the business.

**DELIVERY OF GOODS**

The business will only deliver goods personally to the hirer. The hirer must therefore be present at the nominated address to accept the goods at an agreed upon time. Failure of the hirer to be present will result in cancellation of the event. Cancellation policy will then apply.

All cleaning and laundering is included in the hire price however if an item is damaged or stained beyond repair then charges will apply for the replacement cost.

**SETUP OF EQUIPMENT**

The hirer is responsible for ensuring sufficient space is available and made clear for the equipment hired. The business will set up and dismantle equipment in accordance with description of product and services outlined.

**COLLECTION OF EQUIPMENT**

The business will only collect goods personally from the hirer. The hirer must therefore be present at the nominated address to return the goods at an agreed upon time. Failure of the hirer to be present for collection will result in additional hire charges. The business will pack down the equipment.

**DAMAGE TO EQUIPMENT**

Damage to or breakage of equipment during the hire period is the responsibility of the hirer. Repair or replacement charges for damaged equipment will be actioned after the hire date.

**LIABILITY TO THIRD PARTIES**

The business will not be liable for any personal injury, death or damage to property.

**DEFINITIONS**

‘The Business’ means Slumber Party Events ABN: 26718500652

‘The Hirer’ means the person(s) hiring the equipment

‘Equipment’ means goods hired

‘Event’ means the event, gathering or occasion for which the goods are being provided

Signed by the hirer: ..... Date: .....